


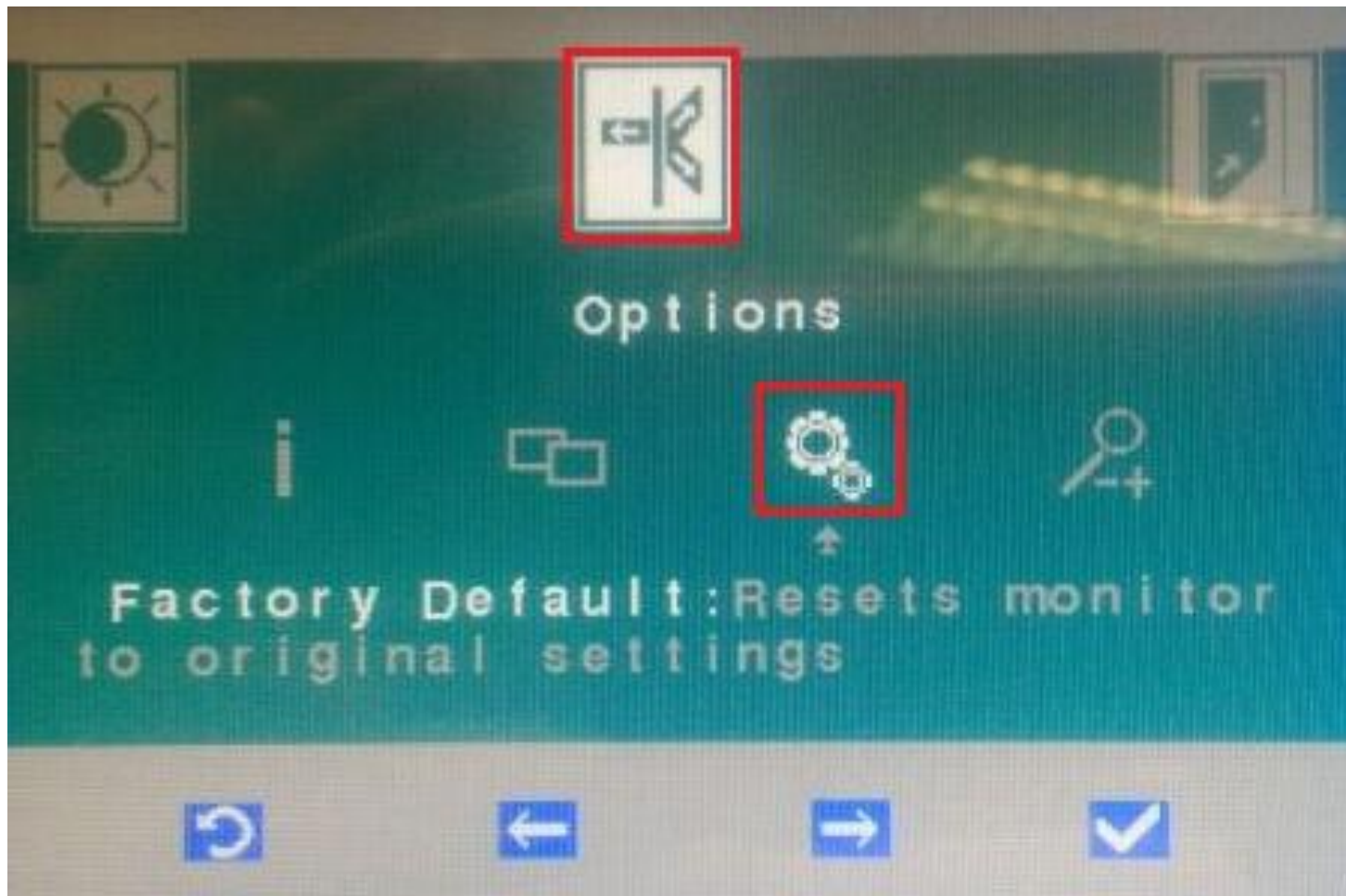


# **How to reset monitor configuration to factory default**

# Step 1 – Boot to screen menu



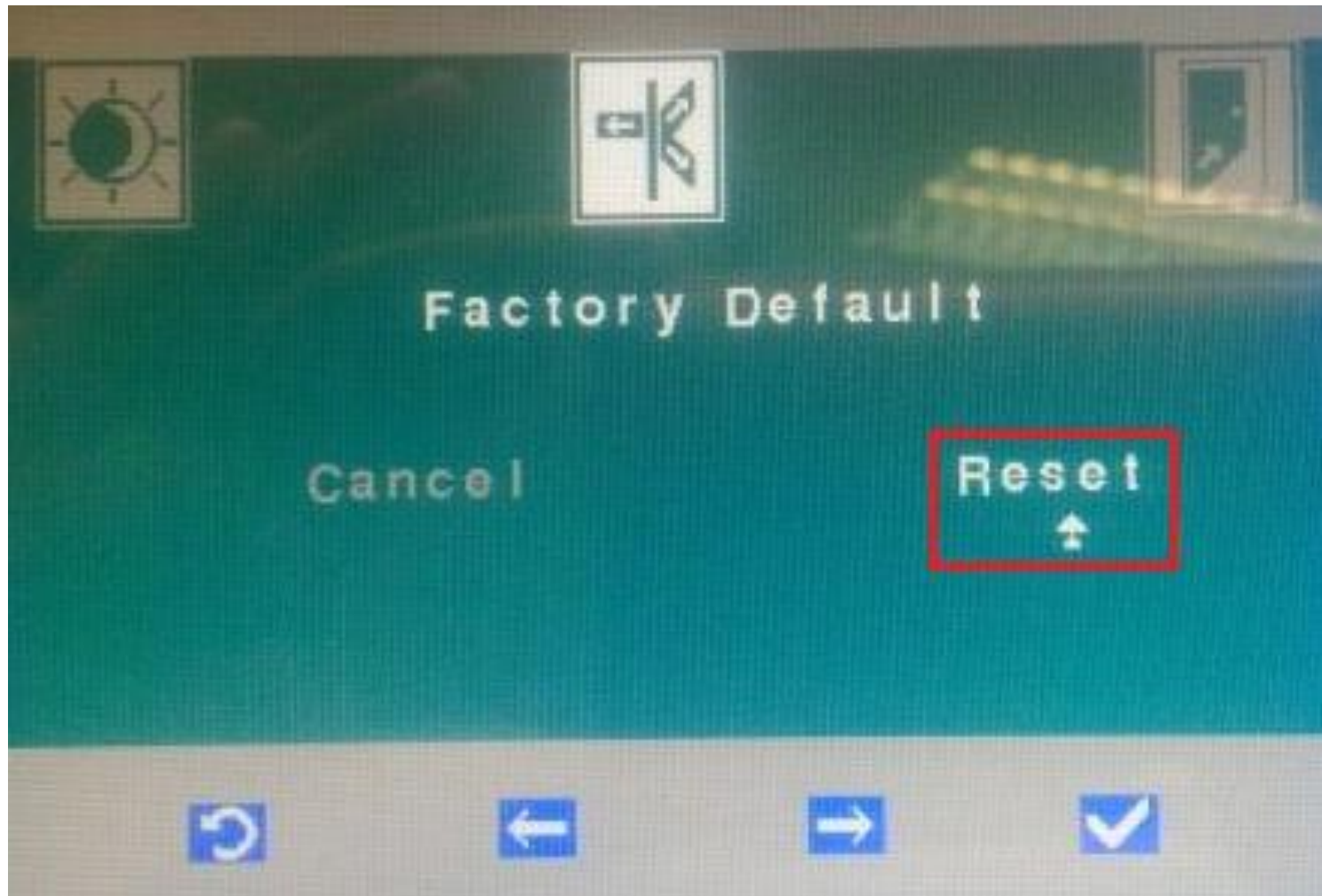
1. Press “**Menu**” button on the monitor side.
2. Select “**Options**” and move to “” process factory default.



# Step 2 – Process Factory default



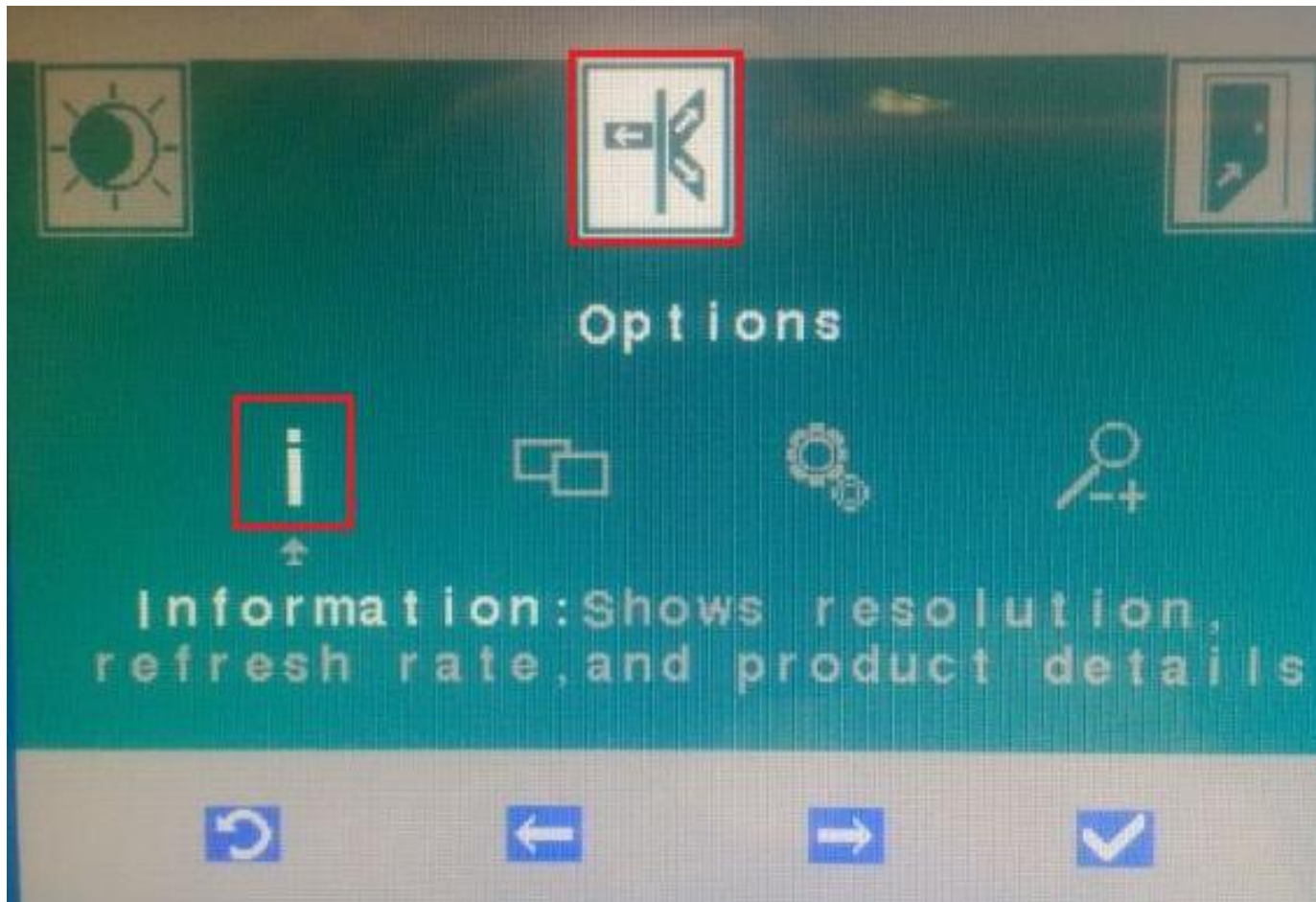
1. Select “Reset”
2. The monitor setting will back to default in clean status.



# Step 3 – Check Scalar Firmware



1. If reset monitor still cannot solve the issue. Please follow the steps to note monitor firmware and snapshot to us.
2. In “**Options**” -> Select “ **i** ” to get monitor information.



# Step 4 – Monitor information



1. After that, it show the monitor information.
2. Please snapshot and send to us for diagnosis.



**Thanks for  
your attention**

***msi***<sup>™</sup>